



MELISSA'S CHILDCARE

WHAT TO DO IF YOU HAVE CONCERNS ABOUT A CHILD

If you believe that a child or young person under the age of 18, who lives in the borough, may be experiencing abuse or neglect, please contact the **Multi-Agency Safeguarding Hub (MASH)** using the details provided below.

If your concern arises **outside of office hours**, during **weekends**, or on **public holidays**, contact the **Out of Hours Duty Service** on **030 0303 8671**.

If you believe a child is at **immediate risk of harm**, call **999** immediately.

Multi-Agency Safeguarding Hub (MASH)

Phone: 020 8461 7373 / 7379 / 7026

Email: mash@bromley.gov.uk

Address: Civic Centre, Stockwell Close, Bromley, BR1 3UH

Out of Hours Duty Service: 030 0303 8671

Allegations Against Staff or Volunteers

If an allegation is made against a member of staff or a volunteer, you must contact the **Local Authority Designated Officer (LADO)**:

Name: Jemma Taylor

